

# LoRa Customer Feedback

## OVERVIEW

**The purpose of installing a LoRa based Customer Feedback Solution on the premise is to:**

- Value Customer Opinion
- Measure Customer Satisfaction
- Improve Customer Retention
- Create better Customer Experience

## KEY FEATURES

- 5 Years Battery Life
- Votes sent on Button Press
- Automatic recovery of Votes in case of network failure
- Regular Heartbeat with Battery Status
- Secure Data Transmission
- Dust- and Waterproof on request
- Change configurations in real-time with OTA Commands

## SPECIFICATIONS

Model No.	MTC-CF01
Enclosure Size	180 x 80 x 48 mm
Net Weight	350 g
Ingress Protection	IP40
Operating Temperature	-18°C to +55°C
RF Output	14 dBm
Battery Life	5 Years

**MUTELCOR** 



## APPLICATION

- Educational Institutions
- Villas & Apartments
- Manufacturing Units
- Shopping Malls
- Hotels
- Hospitals
- Airports
- Banks
- Museums

LoRa Frequency	EU863-870 (CE-Certified) IN865-867 (ETA-Certified) US902-928 AU915-928 AS923-1, -2, -3, -4 KR920-923
SF Supported	7 – 12
OTAA and ADR	Compliant
Voltage	3V (2 x AA-Alkaline Battery)

