

# LoRa Service Call Button

## OVERVIEW

**The purpose of installing a LoRa based Service Call Button Solution on the premise is to :**

- Raise Request for multiple Services
- Instant Service Assistance & Support
- Improves response time & customer service

## KEY FEATURES

- 5 Years Battery Life
- Alarm message on Button press
- Regular Heartbeat with Battery Status
- Secure Data Transmission
- Configurable for multiple type of services
- Change configurations in real-time with OTA Commands



## APPLICATION

- Conference Rooms
- Manufacturing Units
- Senior Residences
- Nurse Call System
- Hospitals and Wellness
- Shopping Malls
- Corporate Buildings and Offices
- Airports
- Banks
- Museums

## SPECIFICATIONS

Model No.	MTC-SCB01
Enclosure Size	180 x 80 x 48 mm
Net Weight	350 g
Ingress Protection	IP40
Operating Temperature	-18°C to +55°C
RF Output	14 dBm
Battery Life	5 Years

LoRa Frequency	EU863-870 (CE-Certified) IN865-867 (ETA-Certified) US902-928 AU915-928 AS923-1, -2, -3, -4 KR920-923
SF Supported	7 – 12
OTAA and ADR	Compliant
Voltage	3V (2 x AA-Alkaline Battery)

